

## Data Protection Policy for Website Use

### I. Controller and contact data

The joint controllers (following the “DELTA Gruppe”) within the meaning of article 4 (7) of the EU General Data protection Regulation (GDPR) are:

**1. Delta Management GmbH**  
**Bahnhofstraße 15**  
**84144 Geisenhausen**  
**Deutschland**

T +49 8741 47-1055  
F +49 8741 47-1924  
[info@delta-gruppe.de](mailto:info@delta-gruppe.de)

**2. Delta ImmoTec GmbH**  
**Bahnhofstraße 15**  
**84144 Geisenhausen**  
**Deutschland**

T +49 8741 47-1055  
F +49 8741 47-1924  
[info@delta-gruppe.de](mailto:info@delta-gruppe.de)

**3. Delta Gebäudetechnik GmbH**  
**Bahnhofstraße 15**  
**84144 Geisenhausen**  
**Deutschland**

T +49 8741 47-6800  
F +49 8741 47-6899  
[gebaeudetechnik@delta-gruppe.de](mailto:gebaeudetechnik@delta-gruppe.de)

The Controllers` data protection officer may be contacted at:

Data Protection Officer  
DELTA Gruppe  
Bahnhofstr. 15  
84144 Geisenhausen, Germany  
[privacy@delta-gruppe.de](mailto:privacy@delta-gruppe.de)

## II. Collection and processing of personal data

### Accessing the website

When you access our website, our web server automatically collects the following data:

- the name of your Internet service provider
- the webpage that links you to our website
- the pages that you visit on our website
- the transferred data volume
- Internet protocol address (IP address)
- date and duration of the session
- browser language
- type, brand and model of the device, display resolution
- operating system, browser, browser plug-ins
- internal search terms
- external links
- downloads
- search engines

These data are collected, stored and analysed for statistical purposes and to ensure system security. Data are collected anonymously and stored separately from all personal data. There is no merging of data. The legal basis for processing in this case is article 6 (1) (f) GDPR. The aforementioned purposes also constitute legitimate interests of ours. The IP address collected in this context will be deleted immediately after anonymisation, unless we are entitled to retain the data for a longer period on statutory or other legal grounds.

### Using the contact form

You may use the contact form to contact us quickly and easily. All we require to respond to your request is a valid e-mail address, but you are free to provide additional information if you wish. Data processing for the purpose of contacting us is carried out pursuant to article 6 (1) sentence 1 (a) GDPR on the basis of your freely given consent when you send us your data. The purpose of processing in that case is to process your request. The personal data we collect for using the contact form are automatically deleted once your request has been processed, unless we are entitled to retain the data for a longer period on statutory or other legal grounds.

## III. Cookies

DELTA Gruppe uses cookies on its websites in order to personalise your experience with content that is relevant to you. Cookies are small text files that are stored on your terminal device via your browser

Cookies do not cause any harm to your terminal device, nor do they contain any viruses, Trojans or other malware. The cookie stores certain information that results in connection with the specific terminal device deployed. This does not, however, mean that we will be able to identify you directly.

Some cookies are essential in order to enable you to use our website and its features (strictly necessary technical cookies) or to improve your user experience (analytical and session cookies). For example, we use what are known as session cookies which allow us to recognise you when you re-visit our website.

Session cookies are automatically deleted when you leave our site. To make our website more user-friendly, we also use temporary cookies which are stored on your terminal device for a certain defined period of time (see below). When you re-visit our website to use our services, the cookies automatically recognise that you had visited our site before and remember your information and settings so that you don't have to re-enter them (analytical cookies).

We use other analytical cookies to record statistics on the use of our website and analyse them for the purpose of optimising our site and services for you. The next time you visit our website, these cookies enable us to automatically recognise that you had visited our site before.

In the case of data processed by strictly necessary technical cookies, processing is necessary for the specified purpose of the legitimate interests pursued by us or by a third party pursuant to article 6 (1) sentence 1 (f) GDPR. Our legitimate interests follow from the aforementioned purposes.

We use analytical cookies on the basis of your consent (cookie banner). The legal basis is article 6 (1) (a) GDPR. Where processing is based on your consent, you have certain rights as a data subject (see below). Consent may be withdrawn without giving reasons. Withdrawal may be directed informally to the address of the Controller and does not affect the lawfulness of processing carried out in the past.

The data processed by strictly necessary technical cookies are identical to the data processed when the website is accessed (see above).

Strictly necessary technical cookies are stored until you close your browser or for one month (CookieBar Typo3). Analytical cookies are stored for 14 months.

Most browsers accept cookies automatically.

However, you may configure your browser to prevent any cookies being stored on your computer or to ensure that a warning appears every time a new cookie is placed. Fully disabling cookies may, however, limit the functionality of our website.

#### IV. Use and disclosure of personal data and purpose limitation

All personal data generated in the context of using our website and associated services are collected, processed and used in accordance with the applicable provisions on the protection of personal data solely for purposes of performing the contract and protecting our own legitimate business interests with regard to advising and supporting our customers and tailoring our products to their needs. We will not sell your personal data to third parties or otherwise market them.

## V. External tools

### **Matomo**

This website uses the web analytics service Matomo (formerly Piwik) to analyse and periodically optimise the use of our website. The statistics generated allow us to optimise the features of our website and create a more interesting user experience for you. The legal basis for using Matomo is article 6 (1) sentence 1 (f) GDPR.

To perform this analysis, cookies (see above) are stored on your computer. The information collected by these cookies is stored exclusively on the Controller's server in Germany. You may disable tracking by deleting existing cookies and refusing cookies (opting out). Please be advised that if you refuse cookies, this may limit the functionality of this website. You may refuse cookies by changing the settings in your browser. De-select the box below to opt-out of tracking by Matomo and enable the opt-out plug-in.

Your visit to this website is currently being tracked by Matomo Web Analytics. Click [here](#) to opt-out.

Caution: when you delete your cookies, this will also delete the opt-out cookie, which you would then have to enable again.

This website uses Matomo with the "AnonymizeIP" feature, which means that IP addresses are further processed in a truncated form to prevent them from being directly linked to a particular individual. The IP address transmitted by your browser via Matomo will not be merged with other data collected by us.

Matomo is an open-source project. For information concerning the third-party provider's privacy policy see, <https://matomo.org/privacy-policy/>.

### **Social media plug-ins**

We do not use any plug-ins from social media platforms such as Facebook, Twitter, YouTube or Instagram.

## VI. Security

We have technical and organisational security measures in place to ensure that the data you provide us are protected against accidental or intentional manipulation, loss, destruction or unauthorised access. Our security measures are continuously improved in line with technological developments.

### **SSL/TLS encryption**

This site uses SSL/TLS encryption technology for security reasons and to protect the transmission of confidential content, such as requests you send to us as the website operator. You can recognise an encrypted connection by the fact that the address line of the browser changes from

"http://" to "https://" and by the lock symbol in your browser bar. If SSL/TLS encryption is enabled, the data you transmit to us cannot be read by third parties.

## VII. Rights of the data subject

Under article 12 *et seq.* of the EU General Data Protection Regulation (GDPR), data subjects have the right to

- confirmation
- access
- rectification
- erasure
- restriction of processing
- data portability
- objection
- withdraw any consent given for data protection purposes
- lodge a complaint with a supervisory authority, in particular in the Member State of your habitual residence, place of work or place of the alleged infringement.

Where processing is carried out on grounds of the legitimate interests of the Controller, you have the right to object to such processing. If you lodge an objection, we will discontinue processing until such time as we are able to demonstrate compelling legitimate interests for the processing. Insofar as we process your personal data on the legal basis of "legitimate interests of the Controller" for direct marketing purposes, we will not process your personal data if you object to processing for direct marketing purposes.

Data subjects may contact the Controller's data protection officer at any time to exercise these rights.

## VIII. Validity and amendment of this Data Protection Policy

This Data Protection Policy is valid as at July 2019.